

**We provide 25 years warranty on Plastmo Plastic Gutters.
You are covered against fabrication and material defects resulting in leakage.**

CONDITIONS OF WARRANTY

- The products are installed and used in accordance with the instructions applicable at the time of installation.
- The products are undamaged at time of installation.
- Metal gutters must not be installed in particularly corrosive environments, including agriculture and animal husbandry environments.
- The colour-fastness of elements is not covered under the warranty.
- The warranty does not cover any form of consequential damage, including operational damage and similar. The warranty is invalidated in cases of incorrect installation, usage or maintenance.
- The warranty is invalidated if guttering- or console brackets from any manufacturer other than Plastmo are used.
- The completed installation must be available for inspection in connection with a complaint.

WARRANTY CLAIM PROCESSING

- Claims against warranty shall be given in writing to Plastmo A/S and include a dated customer invoice.
- We will send our written decision regarding the claim within 30 days of inspecting the installed product(s).
- In cases of approved warranty claims within period of 6 years from date of customer invoice, we will supply the replacement parts specified in the warranty claim, and cover the costs for installation of said part.
- In cases of approved warranty claim after a period of 7 years since dated customer invoice, we will deliver product part(s) in replacement for the relevant defective part(s).
- The replacement product part is covered under the original warranty.
- Any difference in colour/shade of a replacement part is to be accepted.